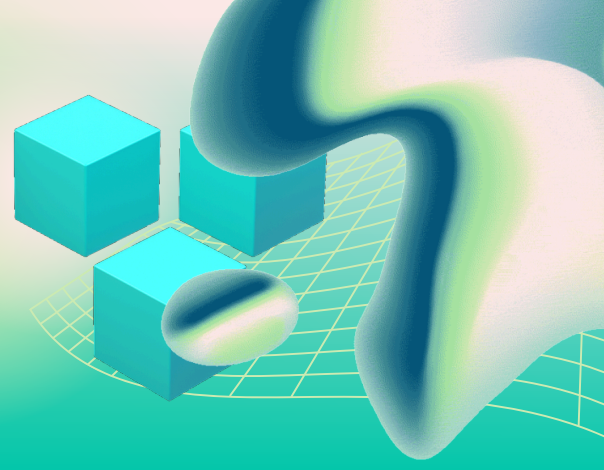


VENDOR RISK

Review third-party access, data exposure, and operational risk before it becomes your problem



Vendor Risk Review Checklist for Small Businesses (2026 Edition)

Use this checklist to review whether a vendor creates acceptable risk for your business and what controls you should confirm before trusting them with access, data, or critical operations.

Vendor Risk Review Checklist

1. Confirm What the Vendor Actually Touches

- The vendor's service is clearly defined
- You know whether they access your systems, your data, or both
- You know whether they are operationally critical to your business
- You know what would break if the vendor went down tomorrow

Why this matters:

Risk assessment starts with scope. NIST guidance emphasizes understanding business impact, dependencies, and what functions or systems are affected before deciding how much risk is acceptable.

2. Identify What Data the Vendor Can Access

- The types of data involved are listed
- Sensitive data categories are identified
- The vendor only receives the minimum data needed
- You know where that data is stored and processed

Why this matters:

Not every vendor needs full access to your information. Current NIST planning and risk guidance stresses documenting system support, information handling, and boundaries to reduce exposure.

3. Check for Multi-Factor Authentication

- The vendor requires MFA for their own staff
- MFA is enforced for any access into your environment
- Privileged or admin access is protected more strongly

Why this matters:

MFA remains one of the clearest baseline controls for reducing account compromise risk. It is widely emphasized in current small-business and insurer-facing guidance.

4. Review Access Control and Least Privilege

- The vendor's access is limited to what they actually need
- Admin access is justified and documented
- Access can be turned off quickly if needed
- Shared accounts are avoided

Why this matters:

The more access a vendor has, the more damage a compromise can cause. Current cyber-risk guidance consistently favors least privilege and controlled access for both employees and third parties.

5. Ask How the Vendor Secures Endpoints and Accounts

- The vendor uses antivirus or EDR on business devices
- Their staff devices are managed and updated
- Unused accounts are removed promptly
- Password or credential controls are in place

Why this matters:

Vendor risk is not just about their product. It is also about the security hygiene of the people and devices touching your systems or data. CISA's current small-business guidance and ransomware guidance both emphasize endpoint protection, account security, and patching.

6. Review Patch and Vulnerability Practices

- The vendor patches critical systems on a regular schedule
- Internet-facing systems are kept current
- They have a process for handling newly disclosed vulnerabilities

Why this matters:

A vendor with weak patching practices can turn into an access path for attackers. CISA's vulnerability and ransomware guidance continues to stress prompt remediation of known weaknesses.

7. Verify Backup and Recovery Expectations

- The vendor backs up critical systems or hosted data
- Restore capability is tested
- You know what recovery time to expect
- Your business has a plan if the vendor has an outage

Why this matters:

Vendor resilience matters as much as vendor security. Current CISA and NIST recovery guidance emphasizes understanding recovery responsibilities, impact, and continuity before an incident happens.

8. Review Incident Response and Breach Notification

- The vendor has an incident response process
- You know how quickly they will notify you after an incident
- You know who their emergency contact is
- Their contract does not leave reporting timelines vague

Why this matters:

A vendor incident becomes your problem fast if reporting is delayed. Current incident-response guidance emphasizes defined roles, communication, and response procedures before an event occurs.

9. Ask About Subprocessors and Fourth Parties

- The vendor discloses key subcontractors or hosting partners
- You know whether your data is passed to other providers
- Higher-risk subprocessors are documented

Why this matters:

Your direct vendor may not be the only party touching your data. Modern supply chain risk management treats these downstream dependencies as part of the real risk picture.

10. Check Contract Terms Around Security and Exit

- Security responsibilities are written into the agreement
- Data ownership is clear
- Data return or deletion at termination is documented
- You can remove vendor access cleanly if the relationship ends

Why this matters:

A good vendor relationship includes a clean exit path. NIST planning guidance stresses documenting who supports systems, how access is handled, and what happens at boundaries and transitions.

11. Review Compliance, Audit, or Assurance Evidence

- ❑ The vendor can provide security documentation if requested
- ❑ Relevant certifications, audits, or questionnaires are available
- ❑ Claims are verified instead of accepted at face value

Why this matters:

A vendor saying “we take security seriously” is not evidence. Current risk management practice favors documented assurance and repeatable review over trust-by-marketing.

12. Decide Whether the Risk Is Acceptable

- ❑ The business impact of vendor failure is understood
- ❑ Gaps are documented
- ❑ Compensating controls are in place if needed
- ❑ Someone internally approves the vendor risk formally

Why this matters:

Risk cannot be eliminated completely. The real question is whether the remaining risk is understood, documented, and acceptable for your business. NIST guidance explicitly frames risk management as an ongoing decision process, not a one-time yes/no event.

What To Prioritize for Higher-Risk Vendors

Vendors with admin access

Vendors handling customer or financial data

Vendors involved in payments or payroll

Vendors that host critical business systems

Vendors that could stop your operations if they fail

Why this matters:

Not every vendor deserves the same level of review. NIST risk guidance supports focusing more attention where impact and exposure are greatest.

Quick Rule of Thumb

A vendor is not “low risk” just because they are well known.

They are lower risk only if you understand:

what they access, what they store, how they secure it, and how fast you can recover if they fail.

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